

Introduction

My life has always had a strong focus on technology. Since 1996 I've been building computers, designing and deploying networks, auditing computer security systems, and designing I.T. solutions for various businesses. I have extensive experience with most PC computer software and hardware including enterprise level products as well as consumer products.

Work History

03.1997 to 03.2001: Our Town USA, Inc. - Hutchinson, KS – Customer Support Manager

My employment at Our Town USA began as the only technical support person for an ISP startup. During my 4 years there, I worked tech support for 3000+ customers, supervised new tech staff, served as an inside sales contact, and lead our web development department using HTML and Perl to produce feature rich websites. I learned most of my primary skills helping to start this ISP.

04.2001 to 04.2002: Stargate Industries - Erie, PA – Technical Support Rep

I served as a technical support rep for this ISP and supported the average dial-up user as well as the corporate network client which involved not only modem connections, but also DSL, Cable, T1, Frame-Relay, VPN, and much more for a client base of 100,000+.

04.2002 to 04.2003: Paradise Haven, Inc. - Wichita, KS – I.T. Manager (contract hire)

I designed, set up, and managed the I.T. needs of Paradise Haven including the set up and administration of a Windows 2000 Terminal Server utilizing Citrix Metaframe for 5 users. I also set up and administered a Mandrake Linux server to host the company web site and email.

04.2003 to 07.2004: Kierl Financial Group, Inc. - Wichita, KS – I.T. & Security Officer

I was the I.T. & Security Officer for this small company of 20 users. I managed a Windows 2000 Terminal Server utilizing Terminal Services and WYSE thin clients as well as 10 stand alone PCs. I designed and set up the company network from pulling the cable to the setup and install of the network equipment, server, and workstations. I also lead a development team that produced a subscription sports website using HTML, Perl, PHP and mySQL.

07.2004 to 07.2005: DVI Group - Wichita, KS – Technology Consultant

DVI Group was my own consulting and support company. Client sizes range from individual home users with internet problems to medium sized businesses with up to 100 users. Duties included many facets of I.T. related work such as: Training, software installs, OS deployments, computer rollouts (including building the machines), network rollouts (including design and cable install), server deployments, firewall deployments, software upgrades, network hardware upgrades, and much more.

07.2005 to 04.2010: The Bank N.A. – I.T. Officer

I currently am the I.T. Officer for The Bank N.A. as part of a two man team. I administer and support 200 users in a Windows environment. The Bank is using Terminal services and thin clients for the majority of user desktops. We utilize Active Directory and Exchange. Our environment consists of 7 branches located in 4 cities connected through an MPLS WAN. We run primarily virtual now with 5 primary virtual hosts and an iSCSI SAN at our main branch as well as 2 virtual hosts at a disaster recovery / hot failover site. My duties also include designing and installing the video security systems at all branches, deploying and supporting our ATMs and their remote VPN connections, administering our Plexar phone system, and writing some custom software with PHP and mySQL for a few unique business needs.